Parkland

HOMES
Homeless Outreach Medical Services
Agenda

The agenda for the Board of Managers HOMES meeting of the Dallas County Hospital District is scheduled for **Wednesday, March 25, 2026, at 12:30 PM** at 5200 Harry Hines Blvd, Dallas, Texas, 75235 WISH Building Conference Room 02-175. (If assistance is needed in locating the room, please see the Administration receptionist on the 4th floor, 04-131.) Videoconferencing access is also possible via Webex. That application is available at https://www.webex.com/downloads.html. Teleconferencing access is possible by calling +1-415-655-0001. Both virtual access forms require inputting (meeting number: 2318 588 5795; meeting password: 1234) to join the meeting. The ***Board of Managers HOMES*** reserves the right to exercise discretion and may convene in Executive Session as permitted by Texas Government Code §§551.071 (consultation with attorney), 551.072 (deliberations regarding real estate), 551.074 (personnel matters), 551.076 (deliberations regarding security devices or security audits), 551.078 and/or 551.0785 (deliberations by medical committee or by governmental body that administers a public insurance, health or retirement plan regarding individuals' medical or psychiatric records), 551.085 (deliberation by governing board of certain providers of health care services), 551.087 (deliberation regarding economic development negotiations), 551.088 (deliberation regarding test item); Texas Government Code §418.183 (deliberation of information under §§418.175 – 418.182 for purposes of disaster management or disaster planning); Texas Health & Safety Code §161.032 (medical committee or medical peer review committee records, information or reports; and/or medical committee or medical peer review committee proceedings under Tex. Health & Safety Code Chapter 161 and/or Tex. Occ. Code Chapters 151 and 160); and/or as otherwise authorized by law on any item listed below. The ***Board of Managers HOMES*** may consider any of the agenda items in open or executive session and may continue the meeting as necessary to accomplish the business at the time and place designated by the Chair to reconvene.

		PAGE	TIME (MIN)	PRESENTER(S)
I.	**Determine the Presence of a Quorum /Call to Order/Mission Statement** ***Advance Wellness | Relieve Suffering | Develop and Educate*** **I CARE** ~~I~~ntegrity ~~C~~ompassion and Collaboration ~~A~~ccountability ~~R~~espect ~~E~~quity **Public Comments Regarding Agenda Items** *See public comment registration information and rules at https://www.parklandhospital.com/board-of-managers* The agenda has been developed by the Chief Governance Officer in consultation with the Board Chair and reviewed and affirmed by Counsel.			Chair
II.	**Consent Agenda**			Chair
A.	Appropriate Action Regarding Minutes 2026-02-25 HOMES	3	1	
III.	**Reports Requiring Deliberation(s) and/or or Possible Action**			
A.	Operations Update (day-to-day operations including but not limited to-staffing/operational challenges/partner site activity)	9	3	Kyla Rankin
B.	Management and Finance Update (volume, revenue, expenses, overtime)	10	3	Kyla Rankin
C.	Governance Update: Organization of HOMES meetings, Upcoming Meetings (HOMES advisory board which meets the 2nd Monday of every other month)	11	3	Kyla Rankin
D.	Review and Discuss Provisions of the Health Resources and Services Administration (HRSA)	12	3	Kyla Rankin

		PAGE	TIME (MIN)	PRESENTER(S)
E.	Quarterly Quality Data Review for HOMES (HRSA metrics, scorecard-safety posts, patient surveys)	13	3	Kyla Rankin
F.	HOMES and Employee Resource Group Collaboration	21	3	Kyla Rankin
IV.	**Action Items**			
A.	Board May Take Action on Any Agenda Item(s) Above			Chair
V.	**Adjourn**			
A.	Closing Remarks			
B.	Call to Adjourn			

Appropriate Action Regarding Minutes 2026-02-25 HOMES

Parkland

MINUTES

Dallas County Hospital District Board of Managers

HOMES
February 25th, 2026

Minutes of the Board of Managers HOMES meeting of the Dallas County Hospital District, held Wednesday, February 25th, 2026, scheduled for 12:30 pm, in the WISH 02-175 Executive Conference Room at Parkland Health and via Webex. These minutes do not constitute a certified agenda for the meeting.

I. Attendance and Call to Order

Chair Vincent Hall noted that a quorum was physically present and called the meeting to order at 12:30 pm.

Board Member attendees included: Marjorie Petty, JD, Miriam Sharma, RN, Farida Minner, RN, Ramon Miguez, PE, Byron Cryer, MD, Eric G. Bing, PhD, MD, Reina Gonzalez, JD and Yasmin Simon, JD.

Staff Present (via Webex and in-person) included:

Brad Nitschke, Interim EVP Legal Affairs
Brett Moran, Chief Health Officer
Donna Richardson, EVP & CNE
Edmundo Castañeda, EVP & Chief Operating Officer
Fred Cerise, President & Chief Executive Officer
Felicia Miller, EVP & Chief Talent Officer
Forrest Stovall, Strategy Program Manager
James Perez, VP Clinic Operations
Joseph Chang, SVP & CMO
Jessica Hernandez, SVP & Chief Health Equity Officer
Kareem AbdelFattah, VP & ACMO
Keri Disney-Story, VP/Clinical Finance
Morgan Simmons, Governance Program Coordinator
Melanie Roberts, SVP/Chief Compliance & Ethics Officer
Michael Lane, SVP Chief Quality and Safety Officer
Natalie Garza Vasquez, Administrative Resident
Pamela Bryant, SVP/Supply Chain Management
Rick Humphrey, EVP & Chief Financial Officer
Roshan Thayil, Sr. Dir. Compliance
Saul Cordero, SVP & Chief Governance & Strategy Officer

Additional Attendees: None

II. Mission Statement

Chair began the meeting by stating the mission statement:
Advance Wellness | Relieve Suffering | Develop and Educate

III. Public Comments Regarding Agenda Items

No members of the public registered for comments regarding the agenda items.

IV. Conflicts of Interest

After reviewing the agenda, the Chair noted zero conflicts of interest for Board Members present.

V. Consent Agenda

A. Appropriate Action Regarding Minutes 2026-01-28 HOMES
B. Appropriate Action Regarding Minutes 2026-02-09 HOMES Advisory Board

Ramon Miguez motioned for the approval of the Consent Agenda. Marjorie Petty seconded the motion. The motion passed unanimously.

VI. Reports Requiring Deliberation(s) or Approval(s)

A. Operations Update (day-to-day) operations, including but not limited to – staffing/operational challenges/partner site activity)
Kyla mentioned there are six FTE positions open. The Medical Practice Assistant has an offer pending with a March 2nd start date. There were various delays and unexpected site shutdowns due to the inclement weather from January which caused visits that week by about half. The Stewpot location will be a 2,500-square-foot clinical space with three exam rooms and four dental operating rooms. This space will be staffed by around eleven existing FTEs.

B. Management and Finance Update – volume, revenue, expenses, and overtime
Kyla mentioned that the number of unduplicated patients is 1,576, which is 17% of the annual goal of 9,192 unduplicated patients. Kyla also mentioned that HRSA may get rid of the yearly count goals in the near future. Kyla mentioned for the month of January here overtime variance was less than the budgeted amount.

C. Governance Update: Organization of HOMES meetings, Upcoming Meetings (HOMES advisory board, which meets on the 2nd Monday of every other month)
Kyla mentioned the next HOMES Advisory Board meeting will be held on Monday, April 13th, 2026, at 11:30 AM with a hybrid option available.

D. Review and Discuss Provisions of the Health Resources and Services Administration (HRSA) Annual Review
Kyla reminded the Board of the HRSA Compliance manual, which has 21 chapters, 19 of which are requirements in four areas:

- Clinical
- Financial
- Governance
- Annual training has been added as the 20th requirement.

Kyla mentioned the HRSA Annual Uniform Data System was due February 15th and the results will be returned by April 2026.

E. Appropriate Action Regarding Quality Assurance Performance Improvement

Kyla mentioned the QAPI Policy is reviewed by Parkland subject matter experts per the 2-year review cycle. This year there were only minor formatting changes and continued alignment between Parkland, HOMES and HRSA Health Center Program Manual.

Ramon Miguez motioned for the approval of the policy changes. Marjorie Petty seconded the motion. The motion passed unanimously.

II. Action Items

A. Board May Take Action on Any Agenda Item(s) Above

VII. Adjourn

With no further business to discuss, Vincent Hall adjourned the meeting at 12:41 pm.

SO RECORDED:

Vincent Hall Chair	Brad Nitschke, JD Secretary

Parkland

Homeless Outreach Medical Services Program Monthly Update Report – March 2026

Kyla Rankin, Project Director

Agenda

- Operational Updates
  - Operations
  - Management and Finance
- Governance
- HRSA Update
- Clinical Quality Update
- Women's Resource Network & HOMES

Operational Updates

Staffing

- 1.0 FTE Dentist
- 1.0 FTE Dental Assistant Supervisor
- 1.0 FTE Mobile Medical Unit Driver (MMU)
- 1.0 FTE Social Worker
- 1.0 FTE Mental Health Counselor (offer pending)

Operations

- Mobile Medical Units
- Site updates
- Workplace Violence updates

Management & Finances – February

	Month				Year to Date			
Metric	**Actual**	**Budget**	**Variance**	**% Var**	**Actual**	**Budget**	**Variance**	**% Var**
Visits	2953	3130	(177)	(-5.7%)	14,818	15,277	(459)	(-3.0)
Expenses	$622,522	$735,481	$112,960	15.4%	$3,438,469	$3,957,354	$518,885	13.1%
Charges	$2,533,562	$2,178,093	$355,468	16.3%	$13,235,731	$10,629,528	$2,606,203	24.5%
Revenue	$83,956				$397,359			
Commercial	$1946				$7350			
Medicaid	$59,676				$271,108			
Medicare	$22,334				$118,901			
FTE	61.4				61.31			
FTE - OT	1.25	1.12	(0.13)	(-11.3%)	1.09	1.12	0.03	3.1%

- HRSA grant year: January 1, 2026 to December 31, 2026
- HRSA recommendation is claims billed in less than 30 days.

Governance

- Next HOMES Advisory Board Meeting:
  - April 13, 2026-11:30 am
  - Hybrid option available

HRSA Update

- Annual Uniform Data System (UDS) Reporting
  - Report due February 15th
    - Patient demographics, services provided, staffing, clinical processes & results, patients' use of services, costs, and revenue
    - Primary collaboration with Grants management, Finance and Revenue cycle
  - HRSA review and edits
    - Complimentary regarding report volume and consistency of program
    - Revenue & clinical measures (PHQ9)
  - Final data-April 2026

COPC Metric Balance Score Cards Patient Care & Safety Audits 2025

Measures	March	April	May	June	July	August	September	October	November	December	Goal
Staff Safety Post	9	2	2	6	5	1	3	4	2	5	Information Only
Complaints	1	0	0	0	0	0	0	0	0	0	Information Only
Grievances	0	0	0	0	0	0	0	0	0	0	Information Only
2 PT ID ERROR	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Specimen Labeling	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hand Hygiene	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95%
Medication Reconciliation	99%	97%	98%	98%	98%	97%	99%	99%	99%	99%	90%
Environment of care	93%	91%	91%	90%	91%	90%	93%	100%	100%	100%	90%
Patient messages 1-5-7	96%	96%	96%	95%	NA	96%	92%	89%	97%	98%	90%

Safety Post by Event type

"If you see something say something"-

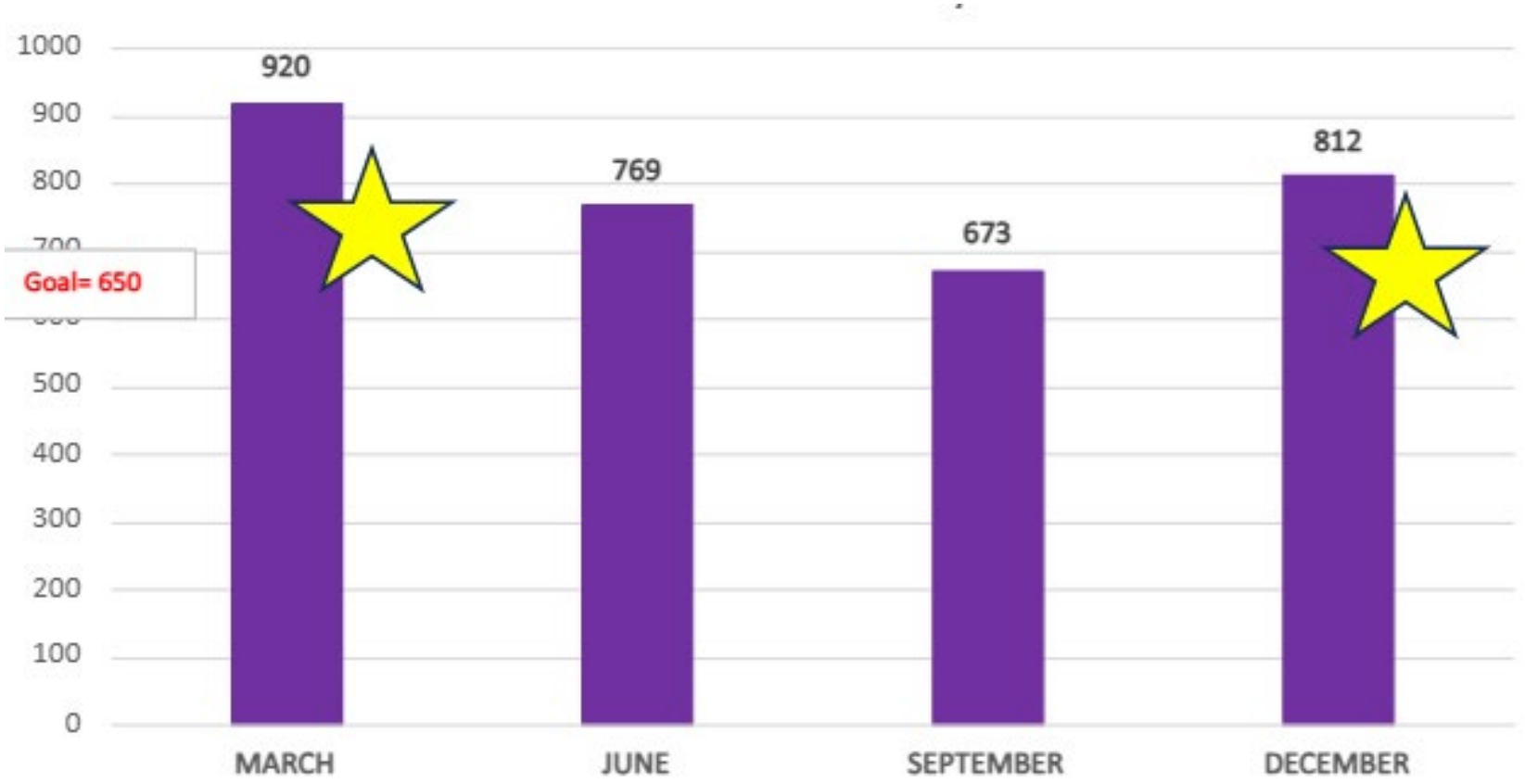
- Always submit a safety post no matter how big or small the incident may be
- SPARKS resources available for all team members
- Work with your leadership to get the help you need if you have been affected by workplace violence
- Workforce Safety Hotline number provided to staff

- Stand down and 6 rights of medication reminders and education (all staff)
- Policy and procedure reminder and education on single-use items and proper sterilization of instruments. (all staff)
- Policy and procedure reminder and education on proper Specimen collection (all staff)

"It takes TWO"

- At every point of contact
- At each visit
- Ask the patient to state their full name and date of birth
- Ask the patient for proof of identification

Patient Satisfaction Survey



2026 collection starts in March!

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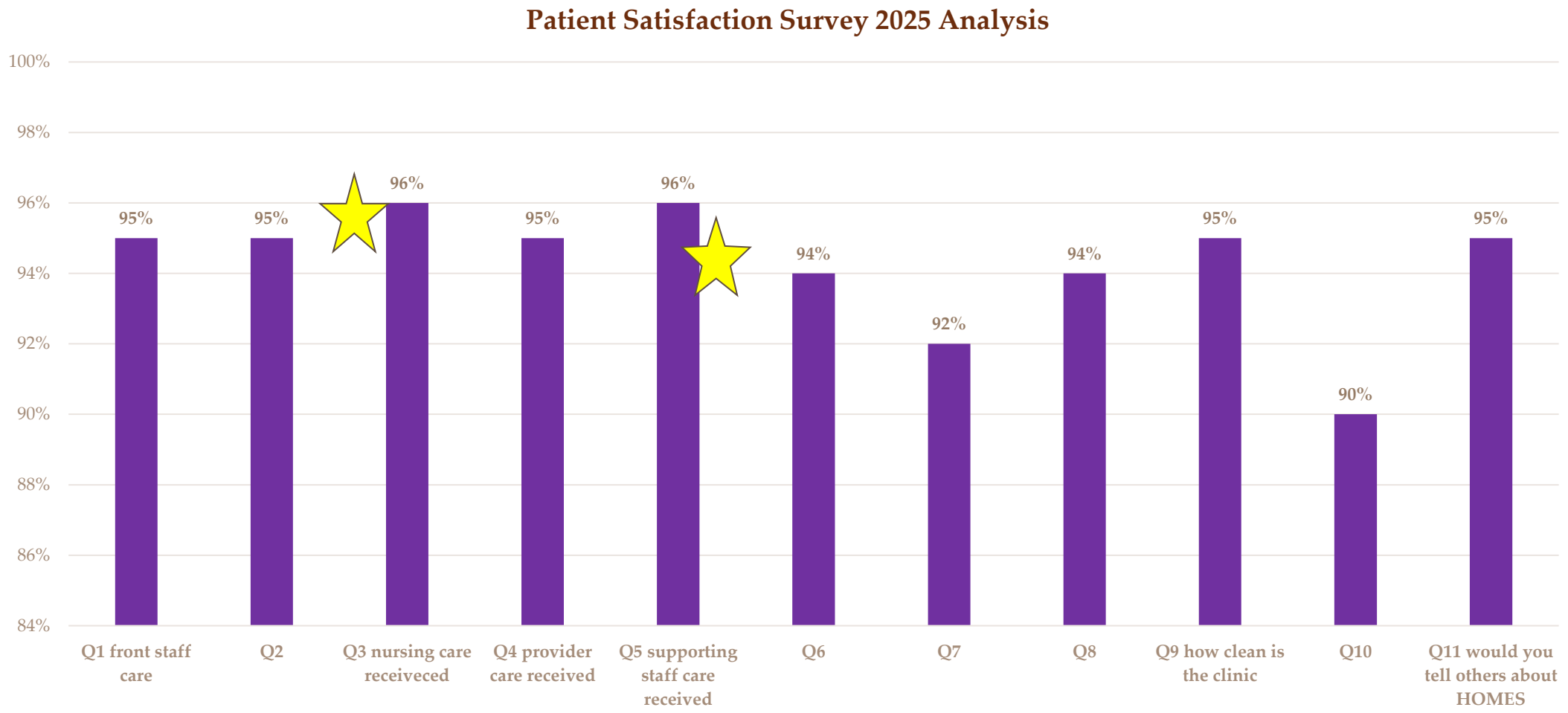

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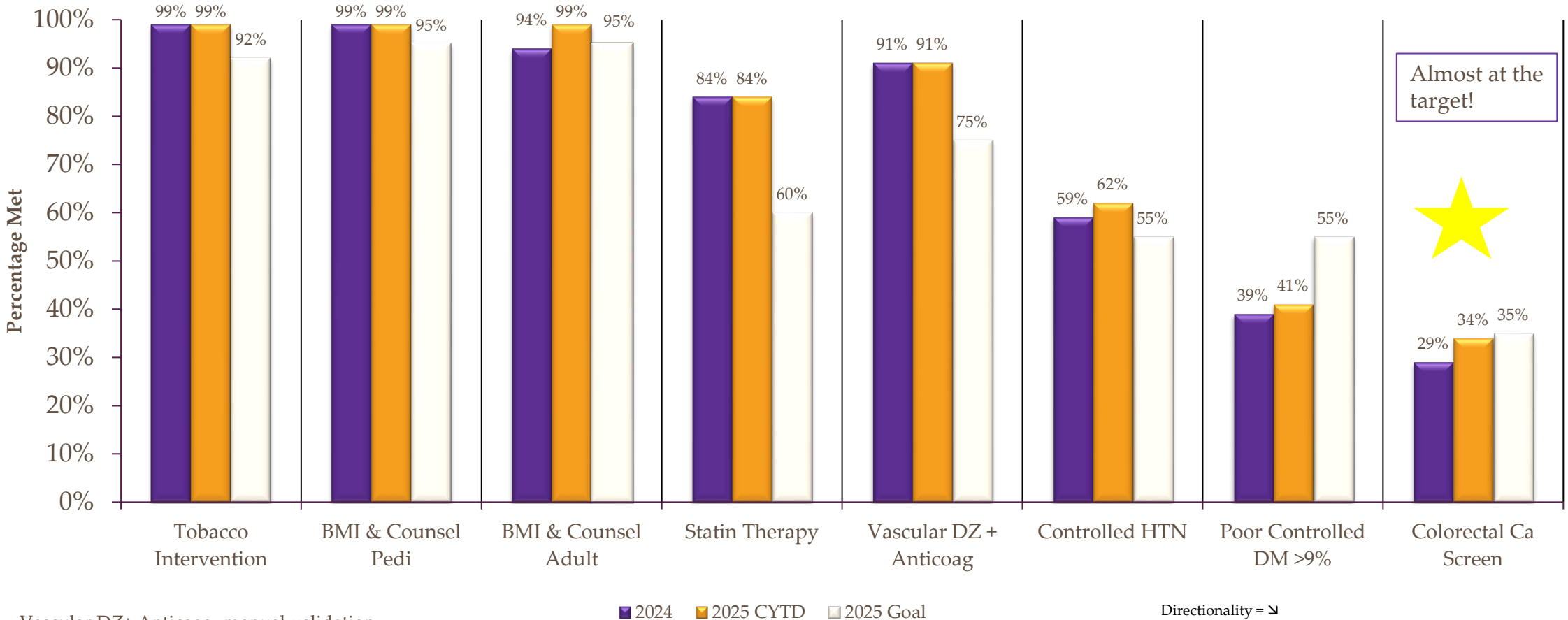
HRSA Quality Measures at or above Goal
YTD – December 31, 2025

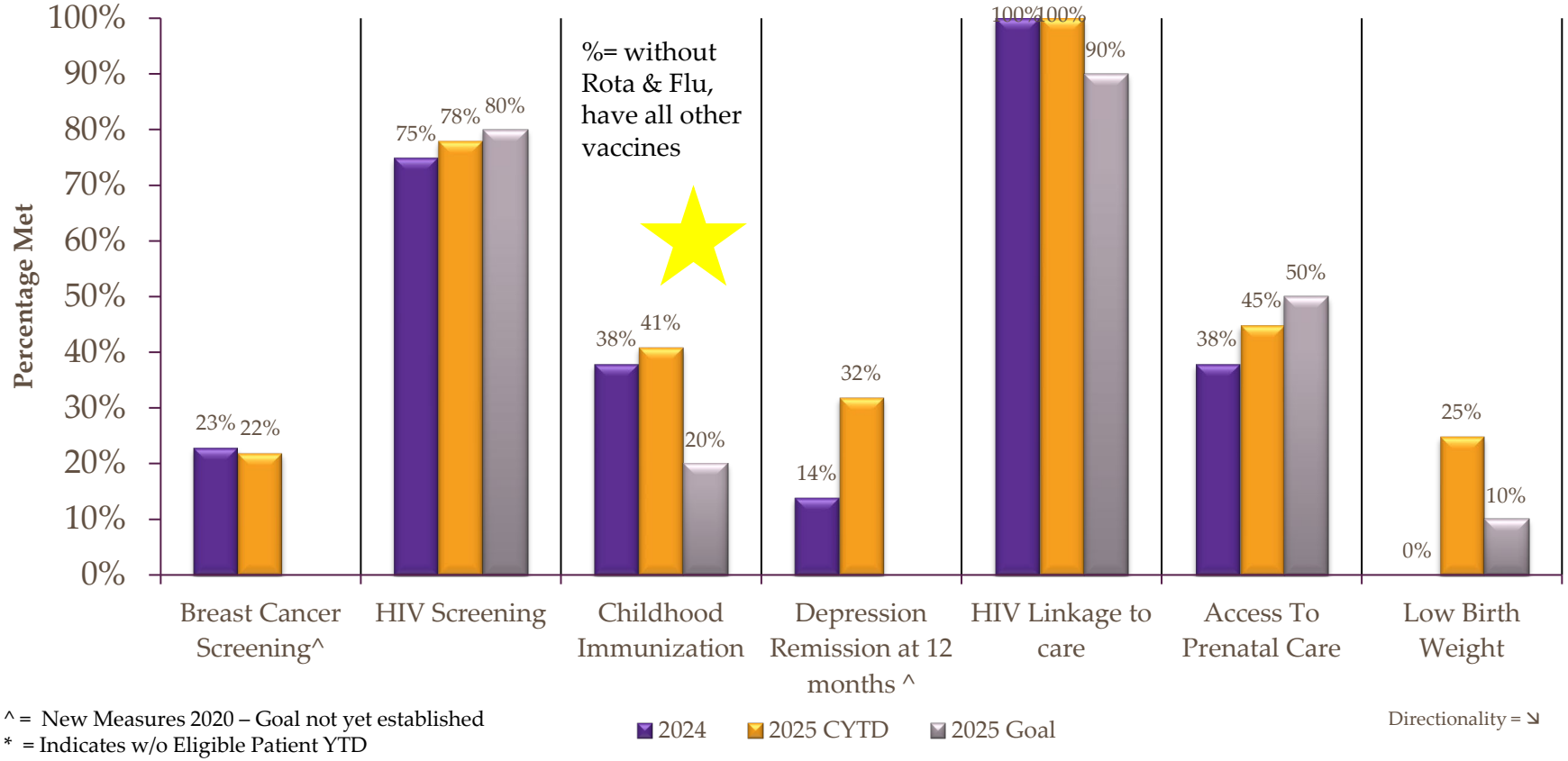


10 Vascular DZ+ Anticoag- manual validation

HRSA Quality Measures/ YOY Performance

YTD – December 31, 2025

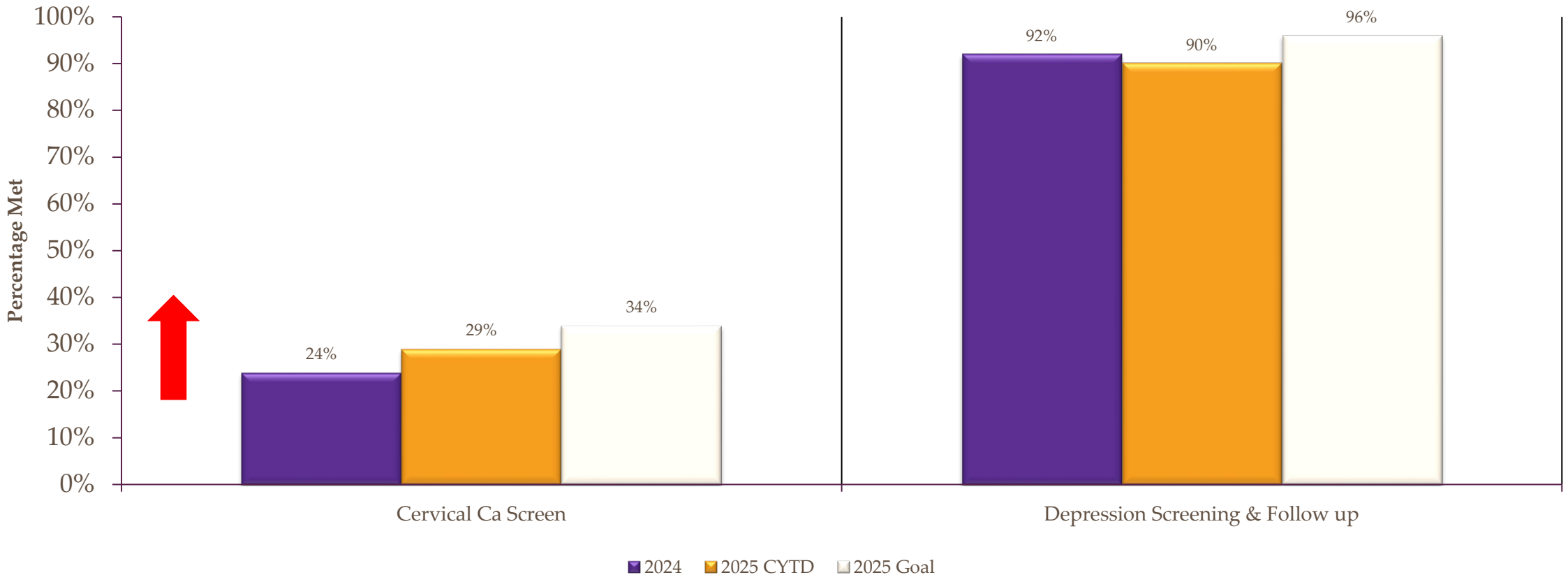
*1 eligible patient 2025



^ = New Measures 2020 – Goal not yet established
* = Indicates w/o Eligible Patient YTD

HIV Screening: Percentage of patients aged 15-65 at the start of the measurement period who were between 15-65 years old when tested for HIV

HRSA Quality Measures Needing Improvement
YTD – December 31, 2025



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Opportunities for Improvement

Depression Screening and Follow up plan

- PHQ9 flowsheet completion view in schedule
- PHQ9 screening during Dental visits, (pending pilot)
- BH assist in full PHQ screening when at the Bridge
- Multi-disciplinary approach (use of RN-LED visit) for reminders/education on due screening items.

HIV Screening

- Nurses will draw labs in clinic when able too.
- Nurses will review care gaps/health maintenance tab for completed HIV screening, if not completed nurse will ask patient if ok to draw lab. If patient is agreeable, then nurse will pend order for provider.
- Nurse will use blue sticky note, secured chat to inform provider

Cervical Cancer Screening

- Nurse and Provider will review Health Maintenance for due screenings
- Nurses to use blue sticky note or secured chat to notify provider about pap smear
- Nurse will ensure all supplies are available and not expired. Will chaperone as needed
- Provider will complete Pap in clinic
- Nurse will work through fail list and contact patient through telephone encounter
- Multi-disciplinary approach (use of RN-LED visit) for reminders/education on due screening items.

Childhood Immunization Status

- Nurse and Provider will review care gaps/ health maintenance for vaccines needed
- Nurse will review ImmTrac for vaccine history and review against EPIC for actions needed
- Nurse will educate parent on the importance of vaccinations
- Nurse will ensure no contraindications to receiving vaccines and administer
- Nurse will document and provide VIS for every vaccine given

HOMES collaboration with Women's Resource Network (WRN)

- The WRN employee resource group strives to create opportunities for connection, mentorship & professional growth to support and empower women in healthcare.
- Through networking and advocacy, the group fosters an environment where women can develop their careers, share knowledge & contribute to improving health outcomes for the communities they serve.

Questions?

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