Parkland

QUALITY OF CARE & PATIENT SAFETY BOARD COMMITTEE
Agenda

Committee Members

Chair: Elizabeth Palacios, MD
Eric G. Bing, MD, PhD
Byron Cryer, MD
Todd Furniss, JD
Farida Minner, RN

Agenda for the ***Quality of Care and Patient Safety Board Committee*** meeting of the Dallas County Hospital District is scheduled for ***Wednesday, July 23, 2025, at 10:00 AM***, at 5200 Harry Hines Blvd (WISH Building) Dallas, TX 75235, Executive Conference Room 02-175. (If assistance is needed in locating the room, please see the Administration receptionist on the 4th floor, 04-131.) A quorum will be physically present at the location of the meeting. Videoconferencing access is also possible via WebEx. That application is available at https://www.webex.com/downloads.html. Teleconferencing access is possible by calling +1-415-655-0001. Both virtual access forms require inputting (meeting number: 2307 342 9259; meeting password: 1234) to join the meeting. The ***Quality of Care and Patient Safety Board Committee*** reserves the right to exercise discretion and may convene in Executive Session as permitted by Texas Government Code §§551.071 (consultation with attorney), 551.072 (deliberations regarding real estate), 551.074 (personnel matters), 551.076 (deliberations regarding security devices or security audits), 551.078 and/or 551.0785 (deliberations by medical committee or by governmental body that administers a public insurance, health or retirement plan regarding individuals' medical or psychiatric records), 551.085 (deliberation by governing board of certain providers of health care services), 551.087 (deliberation regarding economic development negotiations), 551.088 (deliberation regarding test item); Texas Government Code §418.183 (deliberation of information under §§418.175 – 418.182 for purposes of disaster management or disaster planning); Texas Health & Safety Code §161.032 (medical committee or medical peer review committee records, information or reports; and/or medical committee or medical peer review committee proceedings under Tex. Health & Safety Code Chapter 161 and/or Tex. Occ. Code Chapters 151 and 160); and/or as otherwise authorized by law on any item listed below. The ***Quality of Care and Patient Safety Board Committee*** may consider any of the agenda items in open or executive session and may continue the meeting as necessary to accomplish the business at the time and place designated by the Chair to reconvene.

	TIME (MIN)	PRESENTER(S)
I. Opening	5	Chair
A. Call to Order **B. Determine the Presence of a Quorum Present** **C. Recitation of Mission Statement** *Advance Wellness | Relieve Suffering | Develop and Educate* **I CARE: I**ntegrity **C**ompassion and Collaboration **A**ccountability **R**espect **E**quity This agenda has been developed by the Chief Governance Officer in consultation with the Board Chair, CEO, and reviewed and affirmed by Counsel. **D. Opening Remarks** **E. Public Comments (Agenda Items)** *See public comment registration information and rules at https://www.parklandhospital.com/board-of-managers*		
II. Executive Session: Quality & Patient Safety Operations (QSO) Tex. Health & Safety Code §§161.032 & 161.0315 and Tex. Occupations. Code §160.007		
A. **Update and Report by Chief Quality and Safety Officer** *Includes briefing from Executive Quality Committee (EQC)*	10	Mike Lane, MD, MBA, MPHS, MSc, FIDSA, CPPS – Senior Vice President, Chief Quality and Safety Officer
B. **Review of Safety Event Cause Analysis (CA) Case(s)** *Shared learnings from recent safety event(s) with associated guide*	10	Case Presenters and Guests
C. Update and Report Regarding Quality-Related Key Performance Indicators (KPIs) *Reports for quality improvement project(s) throughout the enterprise*		

	TIME (MIN)	PRESENTER(S)
1. Department Performance Improvement Committee (PIC)/ Clinical Quality Committee (CQC) Annual Presentation(s) *Annual report from service lines related to quality and safety*		
a. Neuroscience PIC	8	Chris Hall, MD - Chief, SVC Neurology Judy Herrington, MSN, RN – Vice President, Nursing, Medicine Services
b. Physical Medicine and Rehabilitation	8	John Thottakara, MD - Chief, Physical Medicine and Rehabilitation Joanna Brown, MBS, MS, CCC-SLP – Director, Physical Medicine and Rehabilitation
2. Medical Staff Professional Services *Annual report from department related to quality and safety*	10	Maggie Palmer, MSA, CPCS, CPMSM - Vice President, Professional Medical Affairs, Medical Staff Services & Regulatory Affairs

D. Possible Deliberation Regarding the Following

1. Executive Summaries
   Overview of QSO departmental reports
2. Hospital and Ambulatory Clinical Excellence Dashboards
   Monthly update of quality key performance indicators (KPIs) for Inpatient and Ambulatory Care
3. Vizient Quality and Accountability (Q&A) Scorecard
   Quarterly report for national quality and safety KPIs
4. Regulatory and Accreditation Affairs Surveys and Complaints
   Quarterly update on various surveys and complaints
5. Update and Report Regarding Patient Relations: Complaints and Grievances
   Biannual report for patient complaints and grievances
6. Supplemental Cause Analysis Case
7. Cause Analysis (CA) Log
   List of upcoming cause analysis case reviews
8. Parkland Policy: SYS.PI.001 Quality Assessment & Performance Improvement (QAPI) Program – Executive Summary
   Annual review and approval of the policy
9. Parkland Policy: SYS.PI.001 Quality Assessment & Performance Improvement (QAPI) Program – Redline
10. Parkland Policy: SYS.PI.001 Quality Assessment & Performance Improvement (QAPI) Program – Clean

~ end of Quality Portion of QBOM Agenda

	TIME (MIN)	PRESENTER(S)
III. Executive Session: Medical Executive Committee (MEC) Tex. Health & Safety Code §§161.032 & 161.0315 and Tex. Occupations Code §160.007	15	James D. Griffin, MD – *Chief of Anesthesia; Medical Staff President*
A. Consideration and Appropriate Action Regarding Appointments/Reappointments, Privileges and Staff Status Changes of the Medical Staff and Non-Physician Clinical Providers		
1. Medical Staff and Non-Physician Clinical Providers to Parkland Health		
a. Credentialing Report		
b. Delineation of Privileges (DoPs)		
i. Family Medicine DoP – Full Revision		
ii. Robotics Template Criteria		
a) Robotics Criteria Triage for Urology – Robotic Criteria and minor updates		
b) Robotics Criteria Triage for CVTS – Robotic Criteria and several updates		
c) Robotics Criteria Triage for General Surgery – Robotic Criteria only		
d) Robotics Criteria Triage for OB/GYN – Update to Robotics criteria previously approved for Gyn		
e) Robotics Criteria Triage for Urology – Robotic Criteria and minor updates		
iii. ION Robotic Bronchoscopy – New Privilege Triage		
2. Consideration and Appropriate Action of Medical Staff Bylaws		
a. At-Large Definitions		
3. Consideration and Appropriate Action of Utilization Management Plan: CM-U-12		
IV. Executive Session: Discussion regarding report and/or information provided by the Chief Quality Safety Officer and related items on this agenda. See Health & Safety Code § 161.032 & 161.0315 and Tex. Occupations. Code §160.007	10	Chair
V. Executive Session: Discussion regarding report and/or information provided by the Medical Executive Committee President and related items on this agenda. See Health & Safety Code § 161.032 & 161.0315 and Tex. Occupations. Code §160.007	10	Chair
VI. Action Items (Open Session)	5	Chair
A. Consideration and Appropriate Action Regarding: SYS.PI.001 Quality Assessment & Performance Improvement (QAPI) Program		
B. Consideration and Appropriate Action Regarding MEC Resolution for Appointments/Reappointments, Privileges and Staff Status Changes of the Medical Staff and Non-Physician Clinical Providers		
1. Credentialing Report		
2. Delineation of Privileges (DoPs)		
a. Family Medicine DoP – Full Revision		
b. Robotics Template Criteria		

	TIME (MIN)	PRESENTER(S)

i. Robotics Criteria Triage for Urology – Robotic Criteria and minor updates

ii. Robotics Criteria Triage for CVTS – Robotic Criteria and several updates

iii. Robotics Criteria Triage for General Surgery – Robotic Criteria only

iv. Robotics Criteria Triage for OB/GYN – Update to Robotics criteria previously approved for Gyn

v. Robotics Criteria Triage for Urology – Robotic Criteria and minor updates

c. ION Robotic Bronchoscopy – New Privilege Triage

C. Consideration and Appropriate Action Regarding: Medical Staff Bylaws

1. At-Large Definitions

D. Consideration and Appropriate Action Regarding: Utilization Management Plan - CM-U-12

VII. Follow-Up Requests: *None*

VIII. Closing Remarks Chair

IX. Adjourn Chair